

Customer Feedback form

Thank you for visiting SMBC – GIFT City.

We are pleased to assist you with your feedback. This form is intended for feedback and complaints for Businesses.

All fields are mandatory unless stated otherwise. Please do not enter confidential information such as bank account details here.

Name of Complainant *	
Customer ID	
Email ID *	
Telephone Number (Without hyphen) *	
Nature of Complaint *	
Amount (If any)	
Detail*	

** Mandatory Field*

Please fill the form and email to contact-us_gift@in.smbc.co.jp.